



National Federation of Property Professionals

NFOPP COMPLAINT FORM

Please ensure you have read the NFOPP Complaints Information Leaflet, which explains the basis and process under which any complaint against a member will be considered. A copy of this leaflet is available on our website: www.nfopp.co.uk or upon request.

Please complete this form legibly, preferably in black ink, and return it with copies (not originals) of any relevant supporting documents to:

Regulation Department
National Federation of Property Professionals
Arbon House
6 Tournament Court
Edgehill Drive
Warwick
CV34 6LG





Part 1 – Your Details

First name: _____

Surname: _____

Title: _____

Address for correspondence: _____

(including postcode): _____

Occupation: _____

Daytime phone number: _____

Email: _____

Part 2 – Details of your complaint

Name of Member/Agent: _____

Member's/Agent's address: _____

Are you the client of the Member / Agent? **YES** **NO**

Are you the buyer / seller?

Are you the tenant / landlord?

Other – please provide information

When did the matter of complaint occur?

Have you complained to the Member/Agent
using their internal complaints procedure? **YES** **NO**

If yes, what was the outcome of this?

Have you approached someone else about your complaint
e.g. a property Ombudsman, a solicitor, the courts or the police?

If yes, please provide details:

